

Case Study – Technology

→ Client Details

Australian Medical Association NSW
Financial Services & Membership

→ Client Industry

Other Services: Civic, Professional and Other Interest Group Services
Business and Professional Association Services

→ Project Description

The *Australian Medical Association NSW* (AMA NSW) is the peak body representing the interests of the NSW medical profession. In 2011 the Association's executive management determined to conduct a review of existing Information and Communications Technology (ICT) infrastructure and operations.

→ Engagement

We were engaged as consultant technology advisers for the review process.

Advisor: Neil McLachlan Research: Luke Marshall Review: Allan McLachlan

→ Key Objectives

Assess existing computer based business systems and identify problems or defects.

Develop recommendations to rectify problems identified, and a strategy to address gaps in service capability revealed.

→ Scope

For this engagement we provided advice to AMA NSW concerning a review of existing ICT infrastructure and operations.

This included an assessment of existing ICT assets, contractual arrangements and service level agreements, policies and procedures; the completion of a comprehensive requirements survey and needs assessment; and the development of a draft strategy covering anticipated needs and change requirements for the next few years. An estimate of the probable costs involved was also prepared.

The review and its key recommendations were accepted in March 2012. We then also provided assistance with development of an ICT Strategy and implementation of the review recommendations.

→ Project Value

Not Applicable

→ Engagement Value

\$17,400

→ Duration

August 2011 to June 2012

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